



**EXPERIENCE**

**August Home, Inc.**

2016 – Present

San Francisco, CA

**UX Designer**

- Concept, wireframe, and prototype for iOS and Android
- Work with external partner companies to design in-app integrations
- Assist in conducting usability tests
- Work closely with multiple departments on a daily basis

**Apple, Inc.**

2006 – 2013

San Francisco, CA

**Genius, Tech Support**

- Assisted end-user customers with technical and usage issues
- Performed hardware repairs on a variety of Apple products
- Self-initiated browser extension to increase usability & productivity
- Solely in charge of maintaining and improving internal use server

**T-Mobile**

2005 – 2006

Concord, CA

**Specialist, Cellular Sales**

- Responsible for keeping up to date with a wide range of devices
- Responsible for maintaining ongoing customer relationships
- Diplomatically resolved dissatisfied customer complaints

**EDUCATION**

**Academy of Art University**

2016

**Bachelor of Fine Arts in Web Design & New Media**

San Francisco, CA

**AWARDS**

**Academy of Art Spring Show**

2014

- Digital Imaging – “Sleep Walk Movie Poster”
- Web Design – “The Incredible Corkscrew”

San Francisco, CA

**SKILLS**

- Photoshop
- Illustrator
- InDesign
- After Effects
- Sketch
- Hype
- CINEMA 4D
- HTML5
- CSS3
- JavaScript
- PHP & MySQL
- Usability Testing
- Responsive Design
- Prototyping
- Agile UX Workflow
- Visual Design
- Motion Graphics